

# STATER

## Case Study

### **Stater Belgium: Secure Mortgage Services with VASCO's Authentication Products**



Ms. Isabel Gaudissart, account manager at STATER Belgium, uses a DIGIPASS 300 token in combination with the Citrix configuration, to securely access the SHSB systems over the Internet.

Security and confidentiality are of the utmost importance for many companies. STATER is a central end-to-end service provider for the European mortgage market. In its fulfilment of this role, STATER focuses on supporting mortgage financiers in the sale, processing and financing of mortgage solutions. With an international client base including US, UK, Dutch, German and Belgian banks and mortgage providers, STATER is a cost-effective servicing specialist.

STATER Belgium chose VASCO's products to allow only designated people to access the STATER extranet.



THE AUTHENTICATION COMPANY

Mr. Bart Cousaert, ICT Manager at STATER Belgium is excited about the result of the project:

**"For our customers it is crucial to be able to work in a secure environment. VASCO's products used in conjunction with our Citrix solution, offer the necessary level of security. The fact that VASCO's DIGIPASS products are extremely easy to use, cost effective and flexible allows our customers to easily and securely access their data."**

To provide an optimal service to its customers, STATER Belgium decided to create an extranet, to be accessed via VASCO's VACMAN Server and DIGIPASS 300 strong authentication products in conjunction with a Citrix infrastructure. HP Belgium implemented the system.

STATER Belgium deployed the DIGIPASS solution in early March 2003. It secures access via the Internet to the SHSB (STATER Hypotheek Systeem Belgium), the back-office application used by STATER Belgium employees and its customers to handle the entire end-to-end lifecycle of a mortgage. SHSB has

a database of more than 100,000 active loans, and has a highly integrated application environment, consisting of a variety of technologies including a full electronic document management system (<http://www.cincom.com>), a digitalized archive (<http://www.vdd.nl>), and a data warehouse platform built with the Webfocus portfolio (<http://www.ibi.com>). STATER Belgium is also investing in .Net development and will deploy a next-generation e-commerce solution based on .Net in the third quarter of 2003.

In order to provide multiple-user access to distributed applications via the Web, using any standard browser, on any device, platform, or network connection, STATER Belgium selected the Citrix Metaframe solution. Working seamlessly with Citrix NFUse and Metaframe central servers, the VACMAN Server provides secure virtual single sign-on capabilities and centralized management functions to Citrix users. And because the VACMAN Server supports VASCO's DIGI-PASS family of strong authentication and digital signature plat-

forms, Citrix users can easily gain the benefits of strong, two-factor authentication, enhancing the authorization and administration capabilities of VACMAN server.

Mr. Jan Valcke, President and COO of VASCO, said, "VASCO's products are used in 60 countries, by almost 200 banks and over 1100 corporations. We are very happy to be able to offer STATER's customers with a secure and confidential environment within which to do business."

***"VASCO's products are used in 60 countries, by almost 200 banks and over 1100 corporations. We are very happy to be able to offer STATER's customers with a secure and confidential environment within which to do business."***

## About STATER

STATER was founded in January 1997 as an independent service provider in the mortgage market after starting life as part of Bouwfonds Hypotheken. The company has since grown to become an international force in the market with over 450 employees, a head office in Amersfoort, and branches in Leusden in the Netherlands, Bonn in Germany, and Brussels in Belgium. Over one million mortgages are under the administration of the STATER Mortgage System, and over the next five years, STATER aims to step up its activities across the Euro zone.



*Digipass Pro 300  
Actual Size*

### Website

[www.stater.be](http://www.stater.be)

*For regional offices or to learn more about us, visit our web site at [www.vasco.com](http://www.vasco.com)*



#### EMEA

VASCO Data Security nv/sa  
Koningin Astridlaan 164  
B-1780 Wemmel, Belgium  
phone: +32.2.456.98.10  
fax: +32.2.456.98.20  
e-mail: [info\\_europe@vasco.com](mailto:info_europe@vasco.com)

#### APAC

VASCO Data Security Asia-Pacific Pte Ltd.  
#14-01 Prudential Tower, 30 Cecil Street  
049712 Singapore  
phone: +65.6.232.2727  
fax: +65.6.232.2888  
email: [info\\_asia@vasco.com](mailto:info_asia@vasco.com)

#### AUSTRALIA

Level 11, Tower B, Zenith Centre  
821 Pacific Highway, Chatswook  
NSW 2067 AUSTRALIA  
phone: +61.2.8448.2068  
fax: +61.2.8448.2010  
email: [info\\_australia@vasco.com](mailto:info_australia@vasco.com)

#### AMERICA

VASCO Data Security, Inc.  
1901 South Meyers Road, Suite 210  
Oakbrook Terrace, Illinois 60181, USA  
phone: +1.630.932.8844  
fax: +1.630.932.8852  
e-mail: [info\\_usa@vasco.com](mailto:info_usa@vasco.com)

All trademarks or trade names are the property of their respective owners. VASCO reserves the right to make changes to specifications at any time and without notice. The information furnished by VASCO in this document is believed to be accurate and reliable. However, VASCO may not be held liable for its use, nor for any infringement of patents or other rights of third parties resulting from its use.